

Terms and Conditions of Trade

Unless otherwise agreed in writing, our terms and conditions of supply (available on our website) apply; in particular,

Passing of Title and Risk

1. Risk to goods supplied will pass on delivery.
2. Title to such goods, however, will pass only on our receipt of full payment of all monies outstanding to us, whether for the goods in question or for other goods and whether or not any such money is not yet due for payment, and
3. You are permitted as principal to sell the goods to your customers at the best price in the ordinary course of your business (but not without our written consent by way of bulk sale or sale to any assignee, successor or purchaser of your business).

Payments and Interest

1. Payments can be made directly into our bank account: HSBC, Sort Code 40-02-50, Account Number 21055941 and the remittance should be sent to BFS Group Ltd t/a **Bidvest Logistics**, Salmon Fields, Royton, Oldham OL2 6JG. All cheques must be made payable to **BFS Group Ltd t/a Bidvest Logistics** and sent to the same address.
2. We reserve the right to recharge our banks costs in relation to any failed payment.
3. We reserve the right to charge interest and administration costs for all late payment under the Late Payment of Commercial Debt (Interest) Act 1998 amended and supplemented by the Late Payment of Commercial Debt Regulations 2002.
4. We also reserve the right to suspend deliveries to any accounts that are overdue for payment until full funds have been cleared through our bank account.

Duplicate Invoices

1. **Bidvest Logistics** reserve the right to charge for duplicate copy invoices.

Returns and Credit Policy

Bidvest Logistics only accept returns:

1. From the current delivery, however, if you have returned an “**NR**” product due to over-ordering it is unlikely that you will be credited as these items are fresh daily ordered items and cannot be reused.

or

2. From previous deliveries if a collection note has been arranged with Customer Services.

Returns will be credited to your account:

1. If a product is returned in a reasonable condition.

or

2. If the product is not in a reusable condition and **Bidvest Logistics** are responsible for the deterioration in the condition of the product.

Special procedures apply if, in your opinion, there is something wrong with the product. The product and your comments will be returned to the original supplier. You will not initially be credited for the return. However, if the original supplier does agree with your comments and issues a corresponding credit to **Bidvest Logistics**, then you will be credited for the cost of the product. In circumstances where the supplier does not agree with your comments it will not be possible to return the original product to you and you will not be credited for the cost.

Any product that is returned must be properly packaged and labelled to avoid cross contamination of product to be delivered to other customers. It may be necessary to freeze the product to preserve the condition that you are complaining about.

If a Collection Note has been requested – please ensure that all copies are signed and that you return to **Bidvest Logistics** with the top three copies.

GOODS TO BE CREDITED – REASON FOR RETURN			
PRODUCT NOT ON VEHICLE	A	PRODUCT NOT REQUIRED	P
WRONG PRODUCT SENT	C	PRODUCT NOT ORDERED	R
INSUFFICIENT SHELF LIFE	G	PRODUCT DAMAGED	L
QUALITY COMPLAINT	H	FOUND LATER	K
DAMAGED – LOADING ERROR	U		

Bidvest Logistics
 SALMON FIELDS
 ROYTON
 OLDHAM OL2 6JG

Registered Office: Buckingham Court, Kingsmead Business Park, London Road, High Wycombe, Bucks HP11 1JU.

Registered in England No.: 239718 VAT Registration No.: GB 643 9946 92

Bidvest Logistics RECORD ALL TELEPHONE CONVERSATIONS